

M365 Copilot

Benut uw licentie optimaal!

16/04/2025 - Online



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Agenda

- Wat is MS Copilot?
- Hoe ziet een succesvolle implementatie eruit?
 - Human Change
 - Technical readiness (workstation / data)
- Case study
- Offering
- Q&A

Wat is MS Copilot?

01



Microsoft 365 Copilot is een
AI-assistent voor werk die de **productiviteit en creativiteit verhoogt**.

Geïntegreerd in de apps die miljoenen mensen elke dag gebruiken, combineert het de kracht van de meest **geavanceerde AI-modellen met het web en eigen bedrijfsgegevens**, en biedt real-time intelligente hulp en betere samenwerking.

Wat is nu eigenlijk zo'n GPT?

Input

Geschiedenis chat
= Geheugen

**Gebruikers
PROMPT**

Natuurlijke taal +
Aanvullende verwijzingen
(afbeelding, pdf,...)

Systeem
PROMPT



Generative Pretrained Transformer
Het groot taalmodel (LLM)

getraind op:
Boeken, kranten, wetenschappelijke artikelen, websites
(schrapen), discussiefora, ...

Output

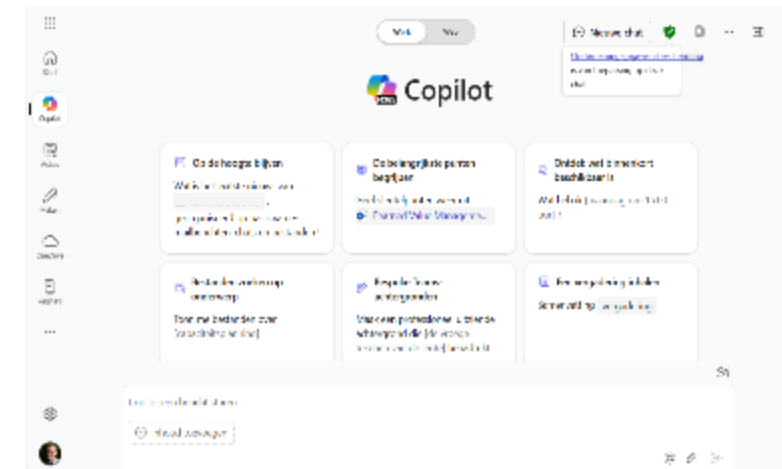
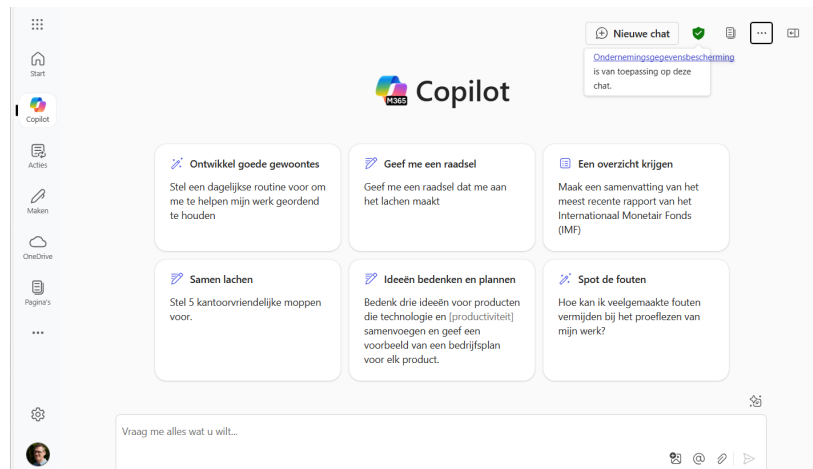
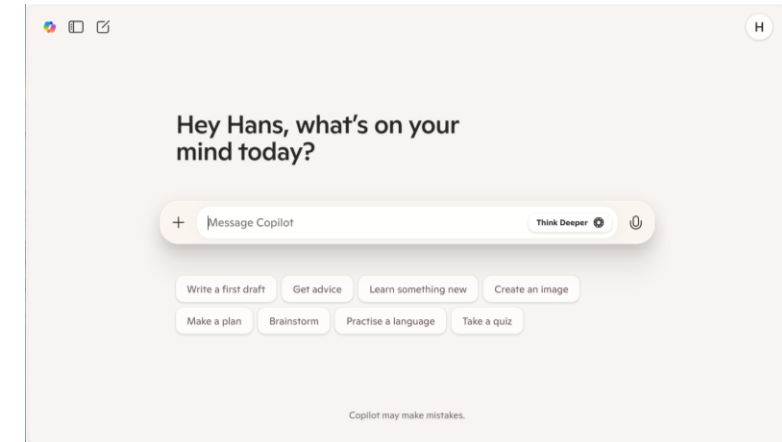
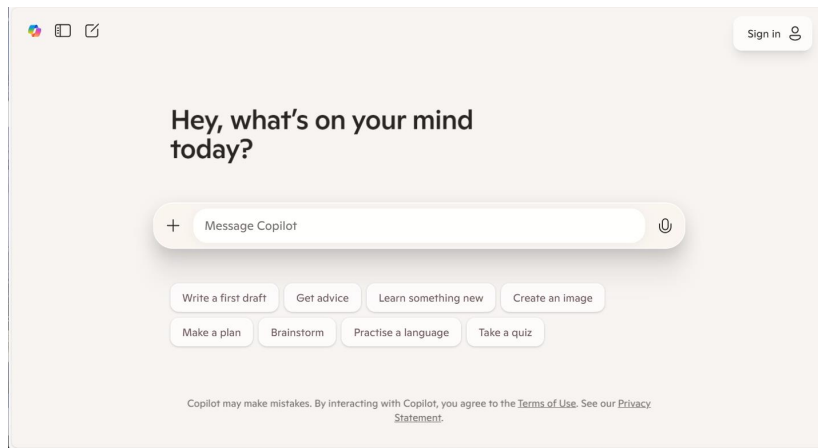
CONTENT

Origineel werk
op bijna menselijk niveau

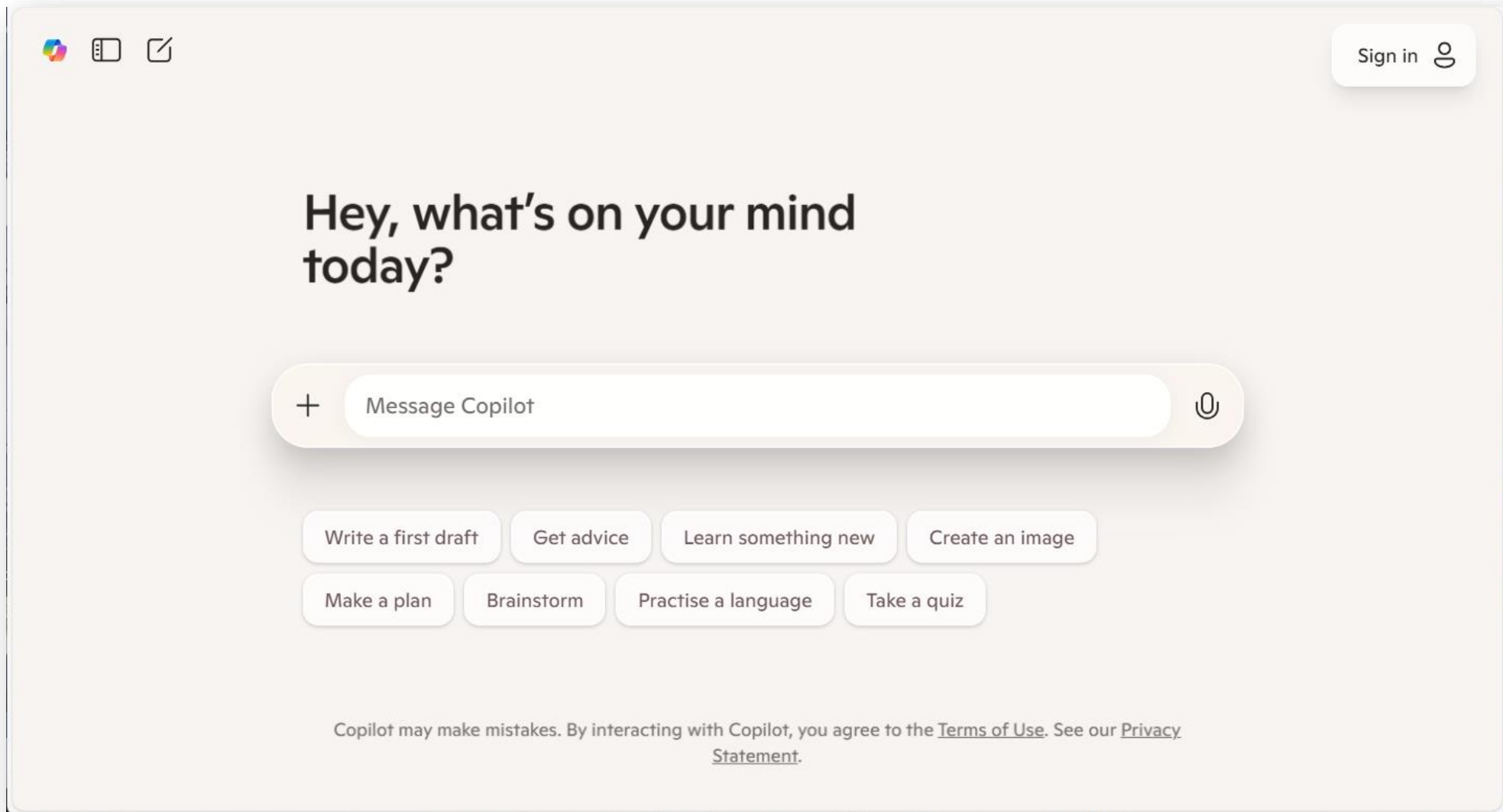
Bias

Hallucinatie

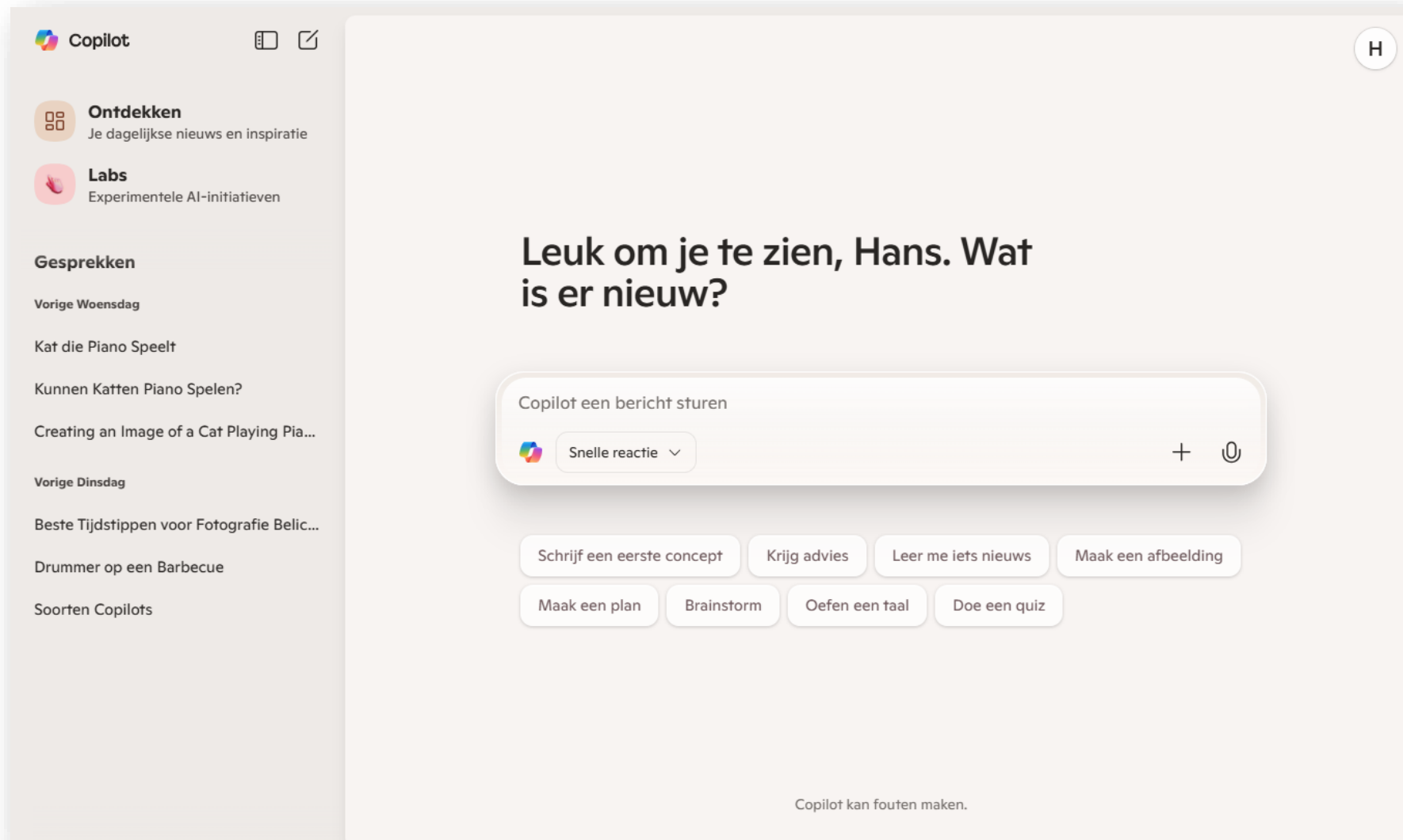
MS Copilot, één tool met vele gezichten



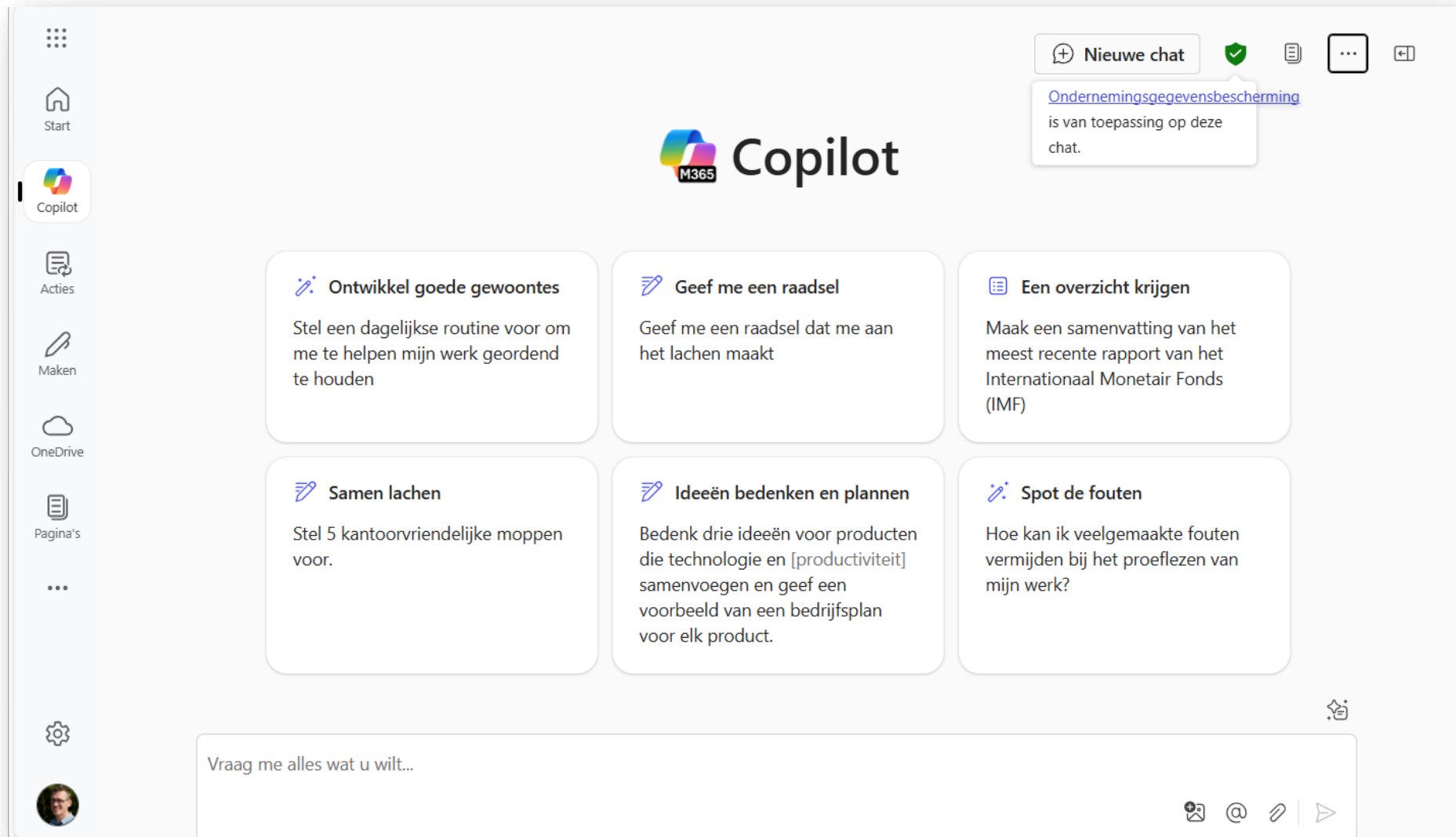
Standaard Copilot – geen account



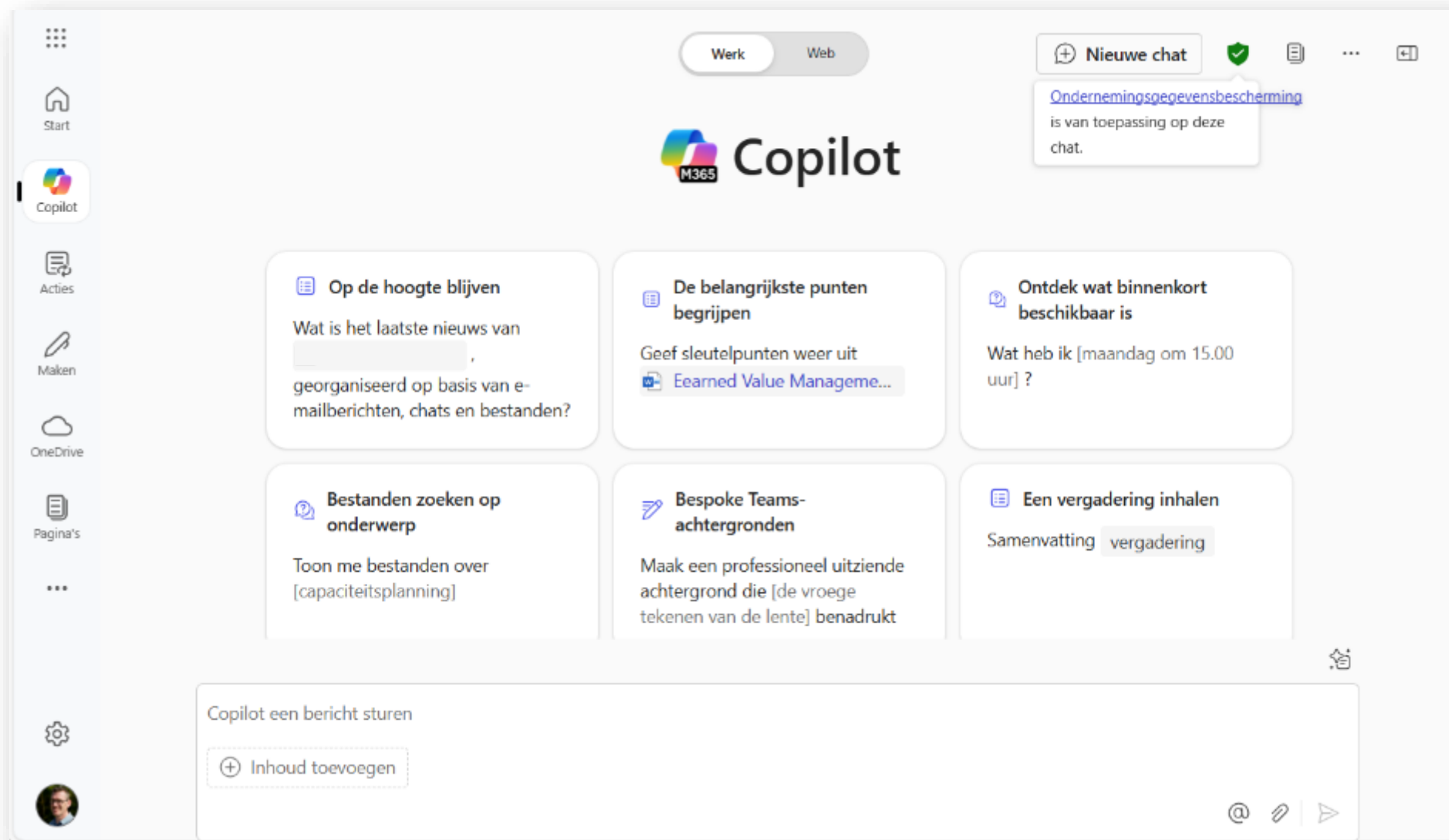
Standaard Copilot – persoonlijke account



M365 Copilot – Geen licentie, M365 account



M365 Copilot – Licentie, M365 account



M365 Copilot, een veilige GPT voor je organisatie



Copilot voor Microsoft 365

Natuurlijke taal



Grote
taalmodellen

+



Microsoft
graph
- uw gegevens

+



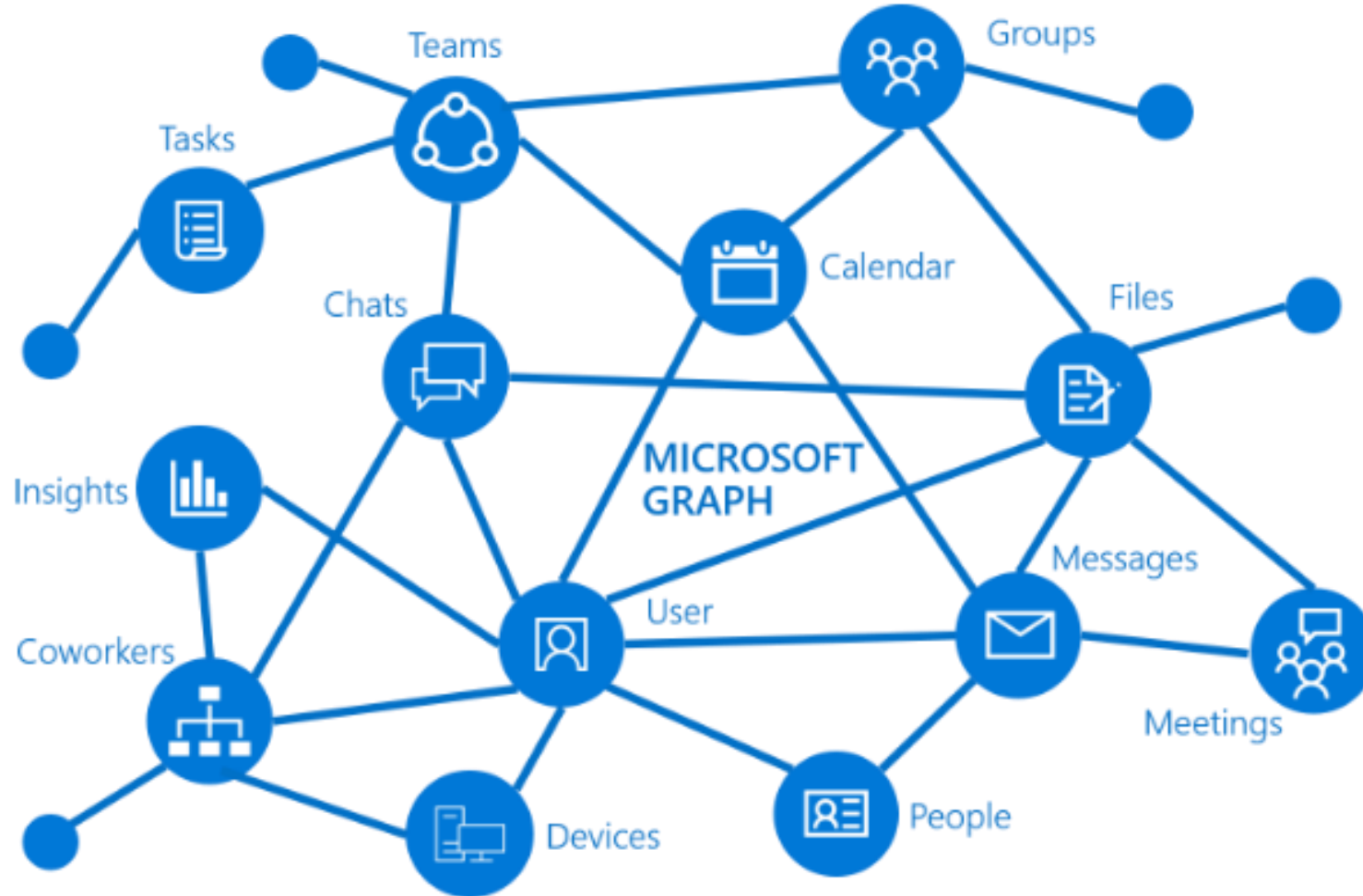
Microsoft
365-apps

+

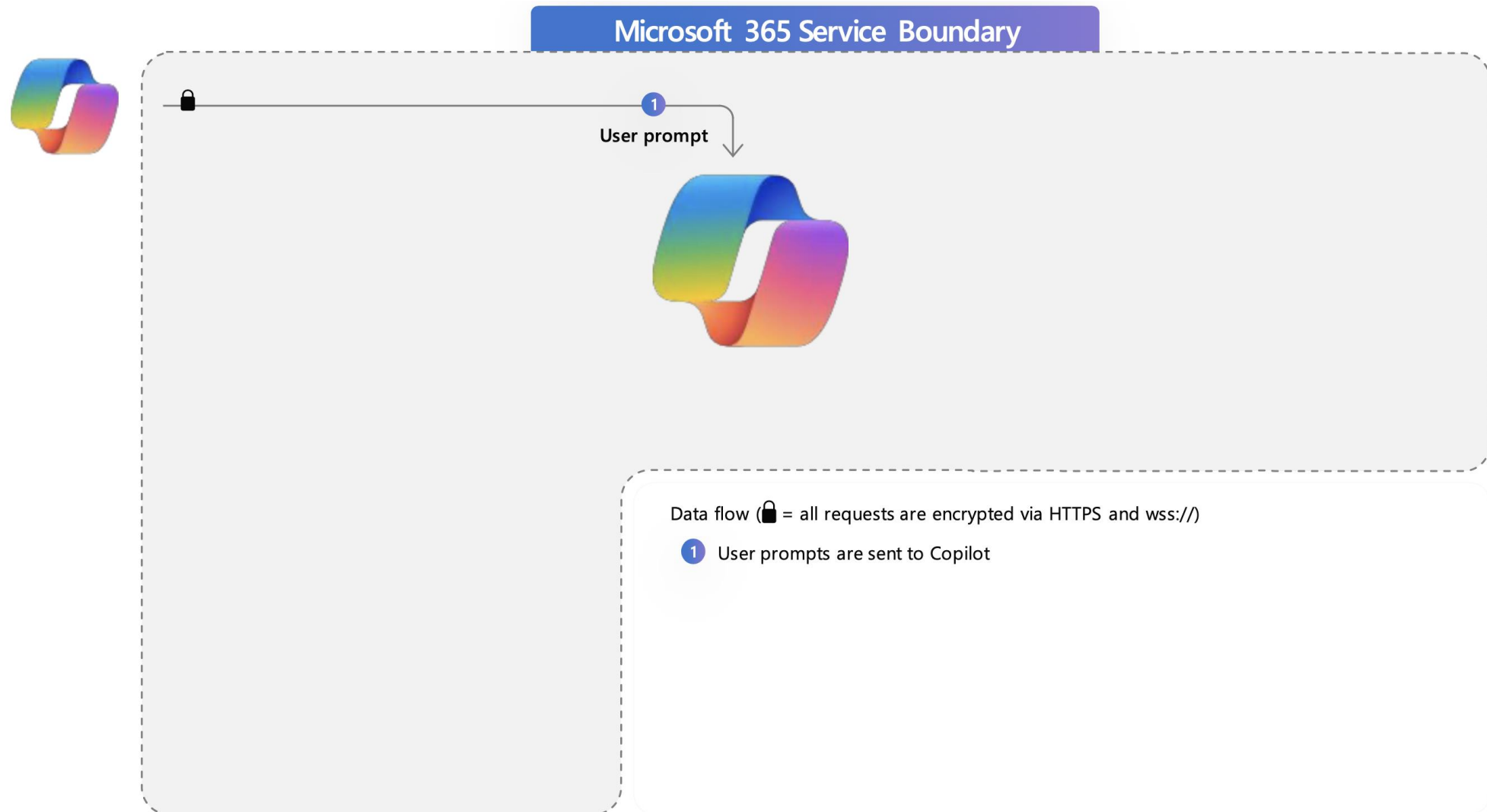


Web

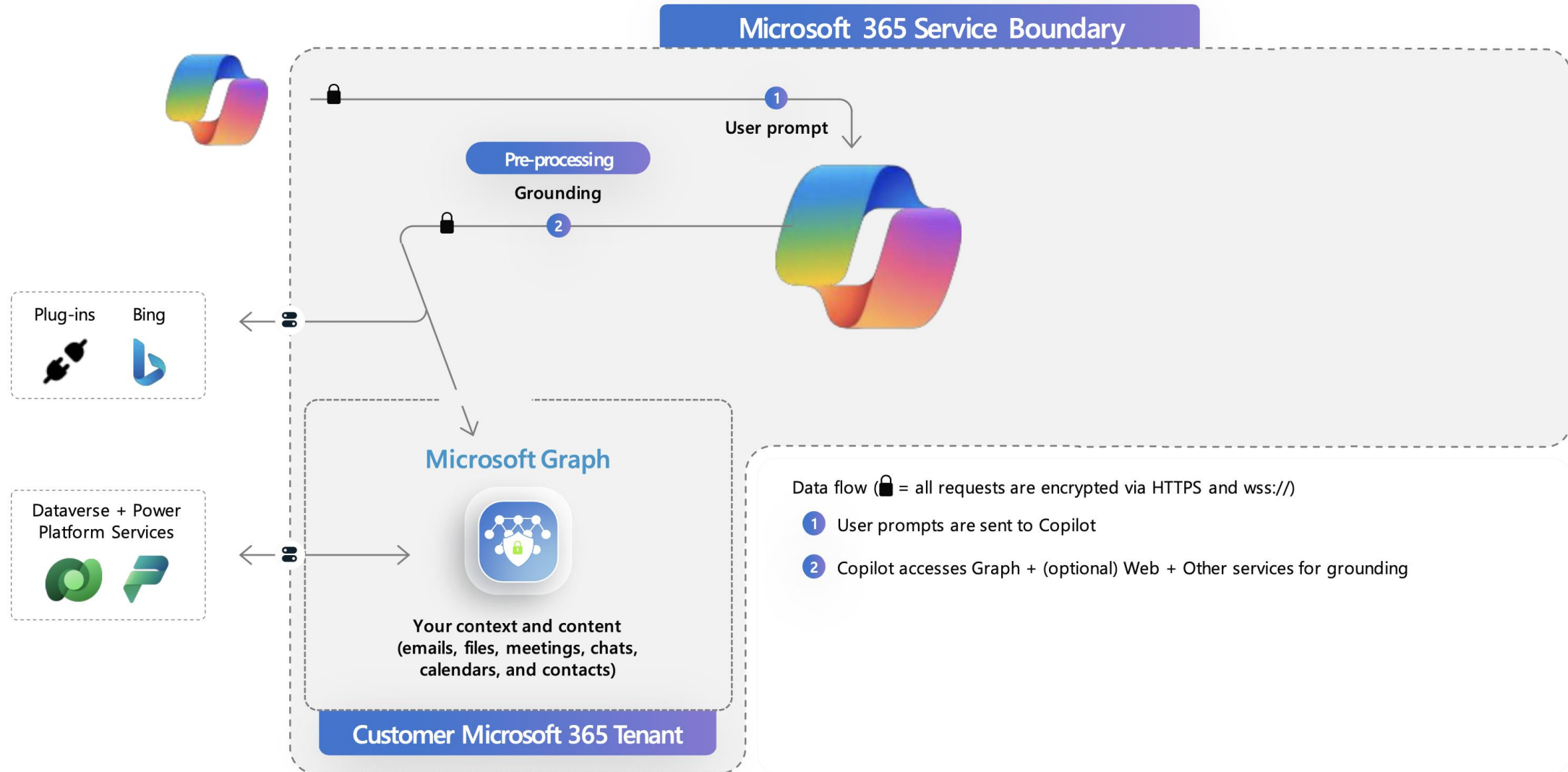
Microsoft graph



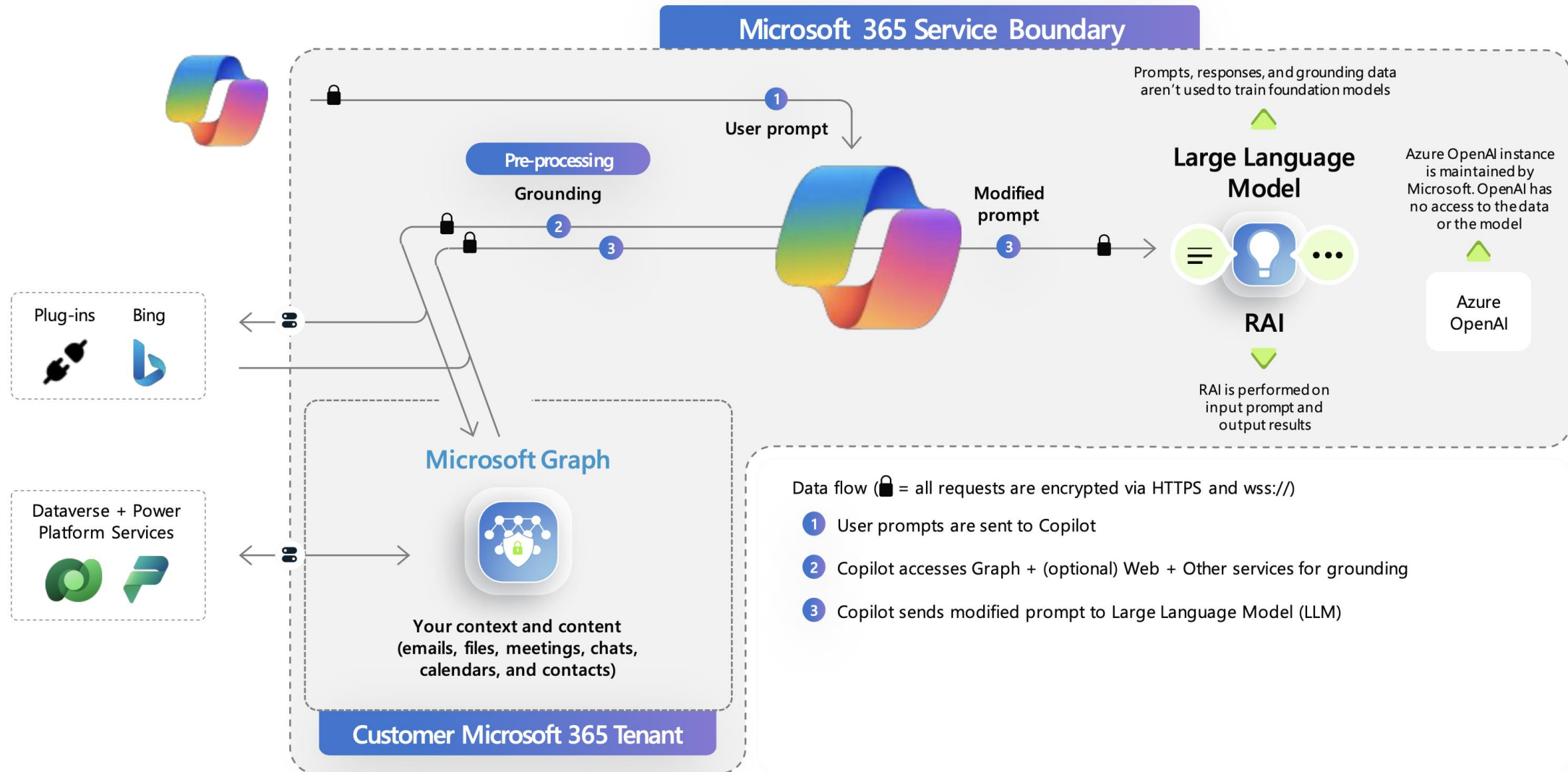
Architectuur Microsoft 365 Copilot



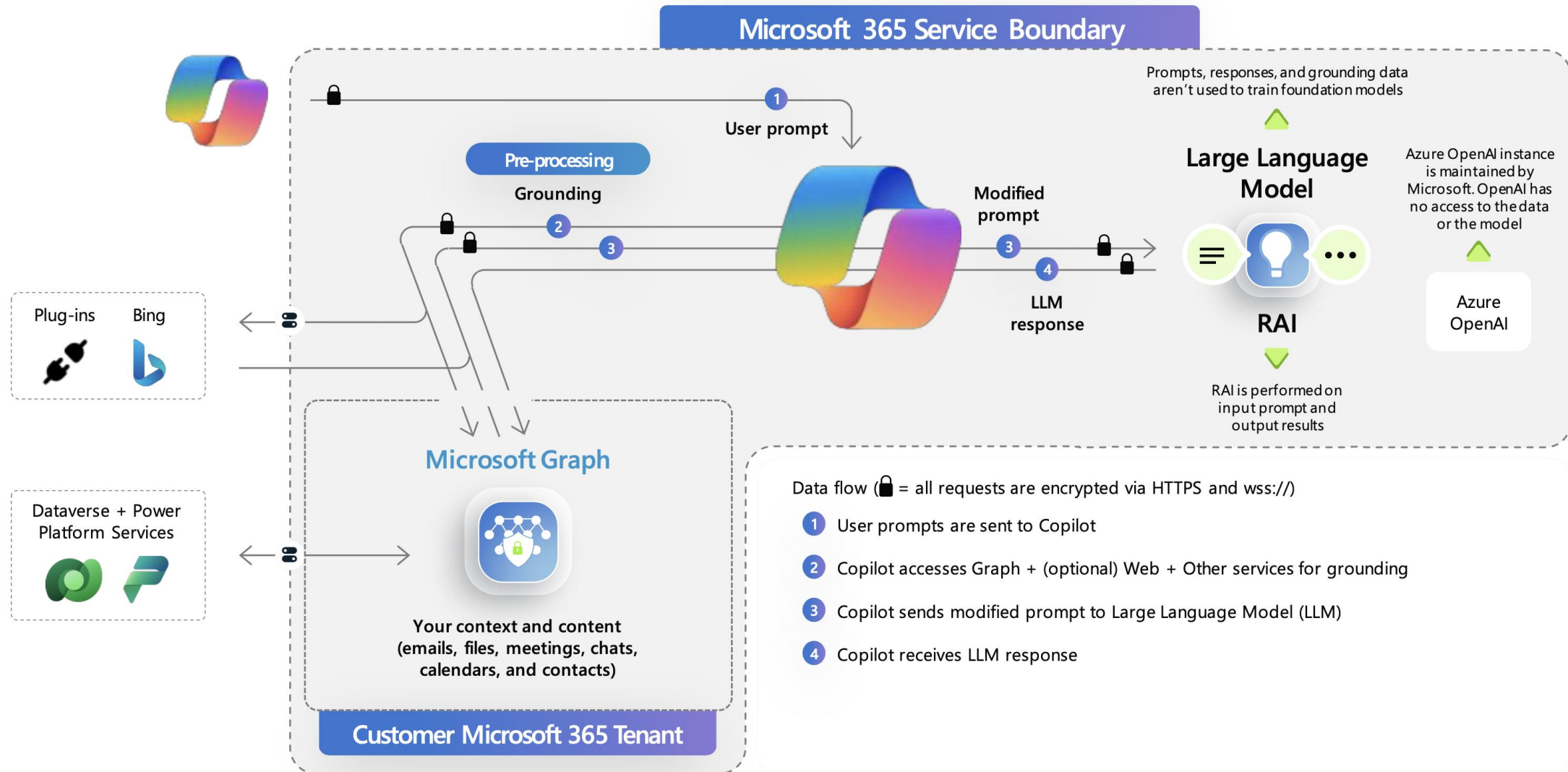
Architectuur Microsoft 365 Copilot



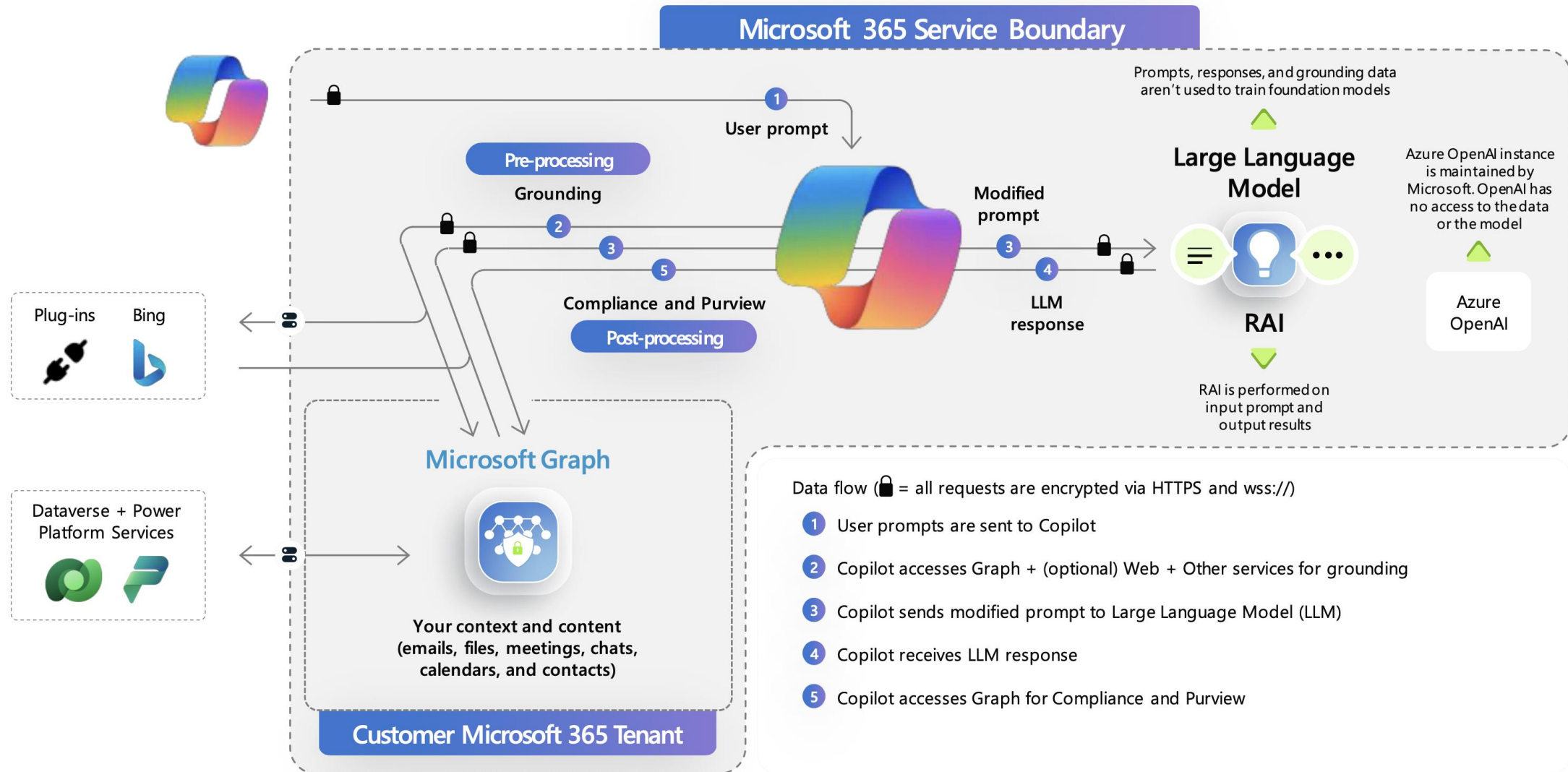
Architectuur Microsoft 365 Copilot



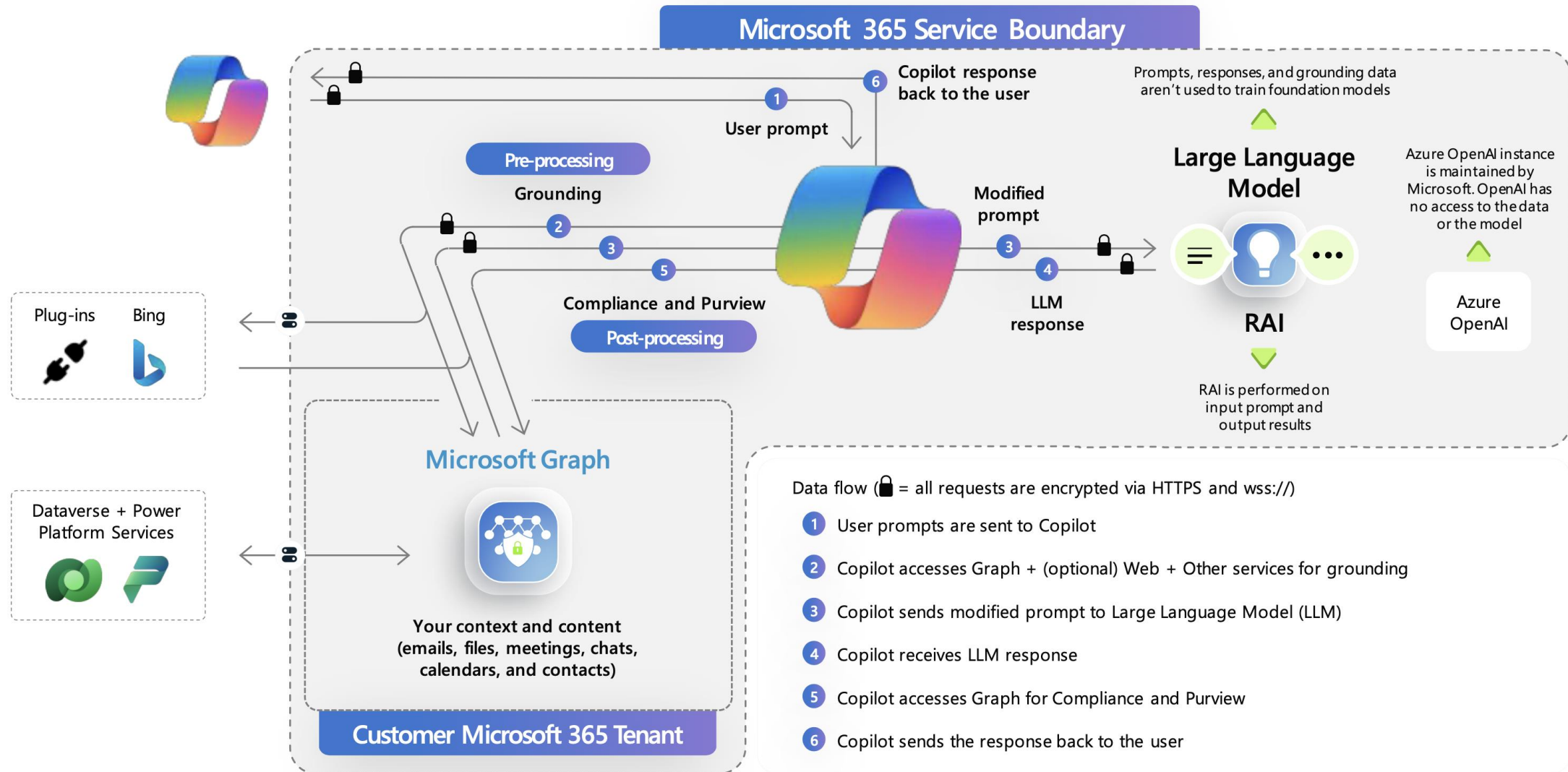
Architectuur Microsoft 365 Copilot



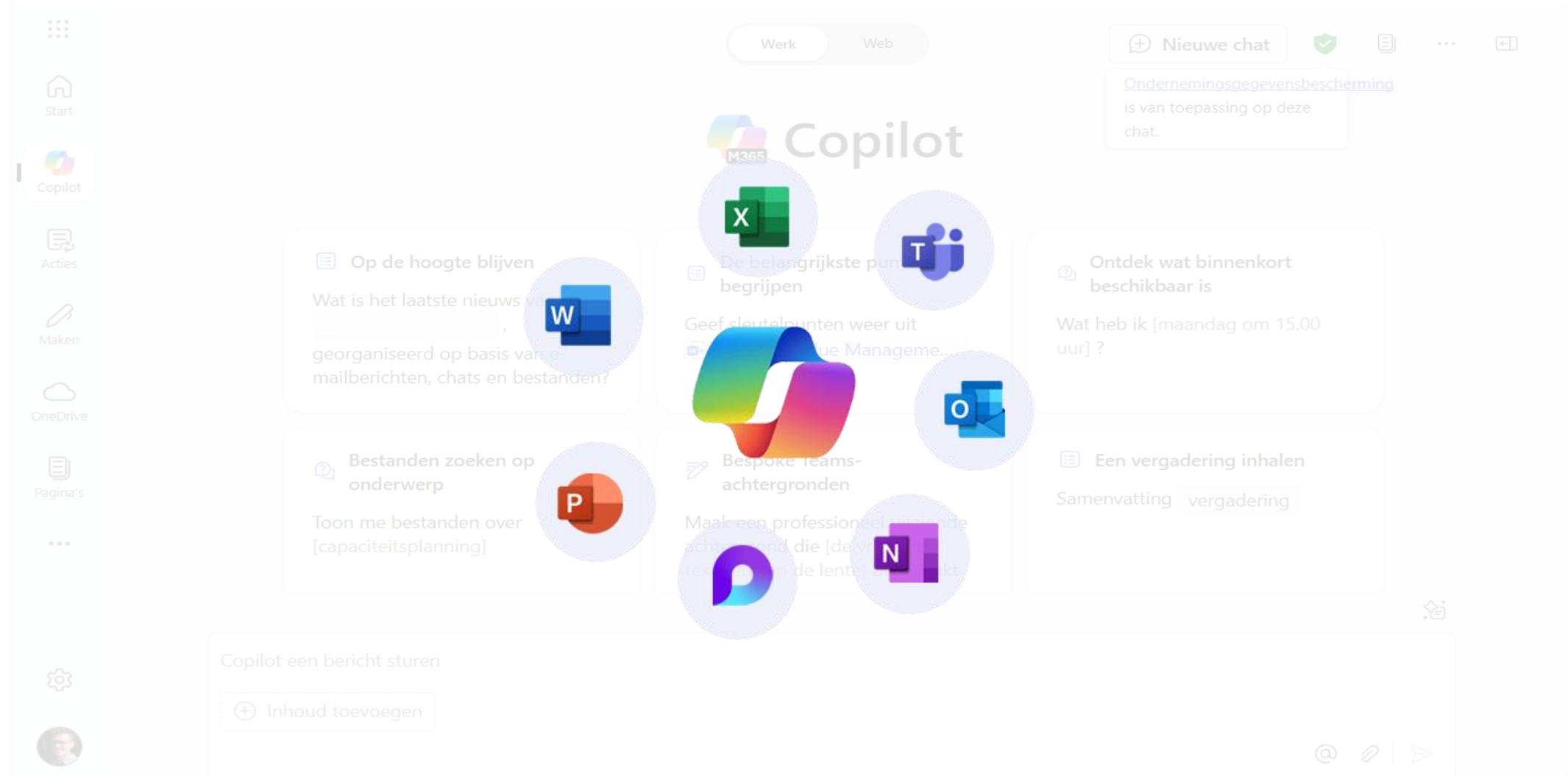
Architectuur Microsoft 365 Copilot

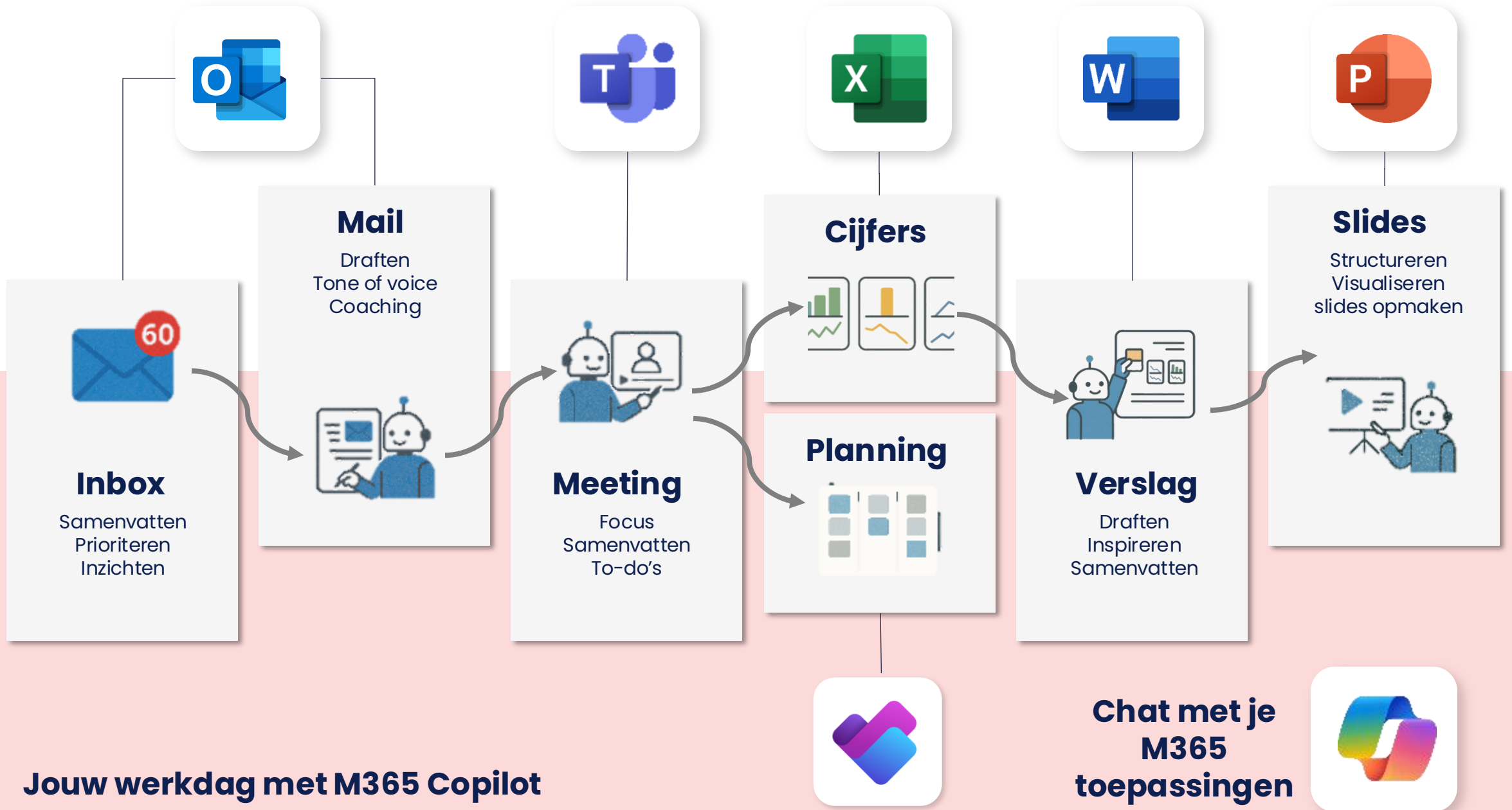


Architectuur Microsoft 365 Copilot



Integratie met M365 toepassingen







Ga voor een succesvolle implementatie



02

Microsoft 365 Copilot implementation

License optimization strategy



HUMAN CHANGE

Prepare organization and employees for the AI transformation journey through user enablement programs.

Human Change

De waarde van Copilot begrijpen

Inhoud creëren

Sneller naar een eerste concept van een document, een presentatie of een mail

Persoonlijke productiviteit

Samenvatten en gemakkelijk doorzoeken van je mailbox, documenten, chats, enz.

Samenwerken & vergaderen

Focus houden en snellere verwerking na vergaderingen (samenvatting van vergaderingen)

De impact van Generatieve AI heeft alles te maken met **kleine significante winsten**, dag in dag uit. Op een manier die tegelijk klein is, maar **in totaal enorm**.

Human change



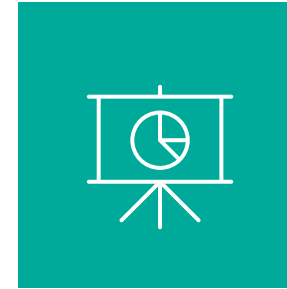
Vorbereitung

- Doelstellingen en KPI's
- Sponsorship
- Early adopters & ambassadeurs
- Roadmap & planning
- Generatieve AI = CHANGE!



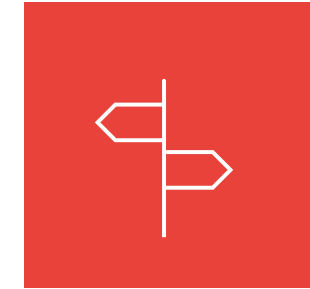
Begeleiding

- Algemene bewustwording
- Training
- Q&A sessies
- Communicatie
- Community



Opvolging

- Kwantitatief: Copilot Dashboard
- Kwalitatief: Copilot user survey



Next steps

- Copilot agents
- Copilot Studio

Technical readiness

Microsoft 365 Copilot implementation

License optimization strategy



HUMAN CHANGE

Prepare organization and employees for the AI transformation journey through user enablement programs.

Technical readiness

Ensure technical readiness for Microsoft 365 Copilot by preparing infrastructure, training IT staff, and integrating with existing systems.

Workplace

Prepare your environment for Microsoft 365 Copilot by ensuring all devices are compatible, updated, and configured for seamless integration.



Workplace readiness assessment

- Validate whether your IT environment is prepared for M365 Copilot functionalities
- Are there enough Copilot licenses available?
- Do users need to accept a new NDA / Terms of use?
- Are all M365 applications Copilot ready?
 - New Teams client?
 - New Outlook client?
 - Office / Microsoft 365 Apps Update Channel
- ...

Microsoft 365 Copilot implementation

License optimization strategy



HUMAN CHANGE

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Technical readiness

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Workplace

Prepare your environment for Microsoft 365 Copilot by ensuring all devices are compatible, updated, and configured for seamless integration.

Data & Security

Ensure data security for Microsoft 365 Copilot by implementing robust encryption, access controls, and compliance with data protection regulations



Data & security challenge

Of the 100% of data owned by a company, only 20% remains relevant and is actively used.

Data needs to be labelled (not only confidentiality but also metadata)

Data sprawl across endpoints and cloud

The Copilot logo is a stylized, colorful 'C' shape composed of several overlapping, rounded rectangular segments in shades of blue, green, yellow, orange, and pink. It is positioned on the left side of the slide, set against a background of flowing, translucent, colorful ribbons in similar hues. The text 'Copilot for Microsoft 365' is written in a large, black, sans-serif font below the logo.

Copilot for Microsoft 365

License requirements

Copilot:

- Addon Microsoft 365 Copilot license

Automatic labelling:

- Enterprise Mobility + Security E5/A5
- Microsoft 365 E5/A5
- Microsoft 365 E5/A5 Compliance
- Microsoft 365 F5 Security & Compliance
- Microsoft 365 E5/F5 Information protection and Governance

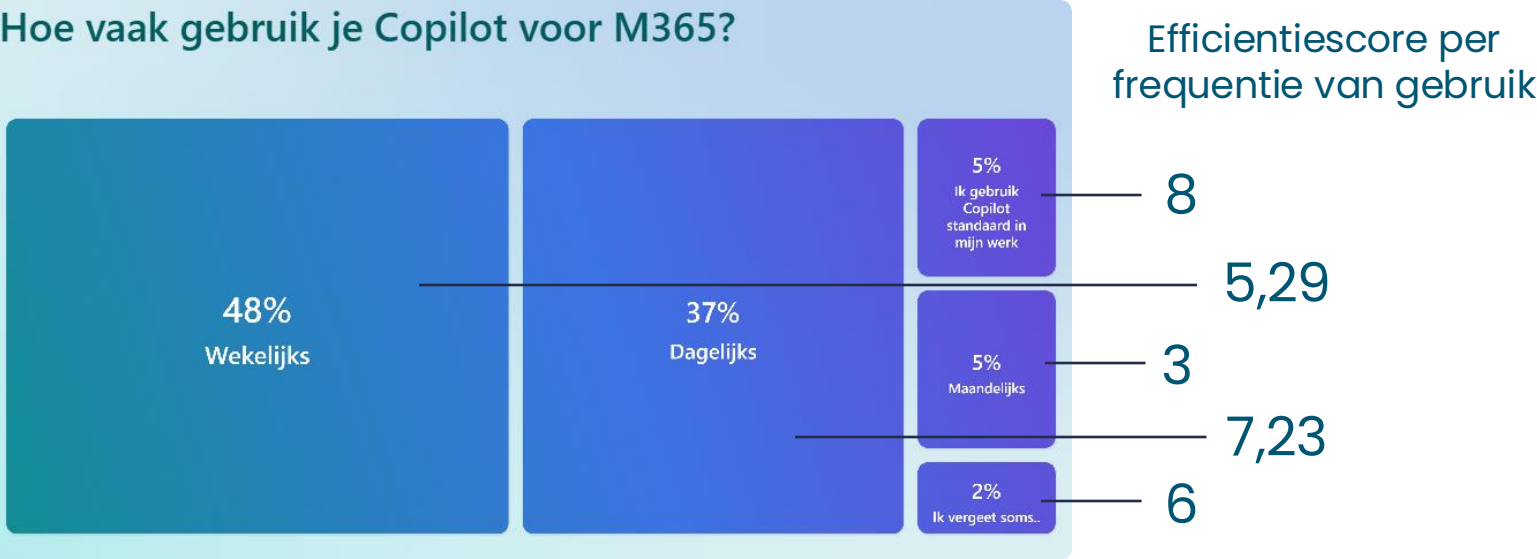
Case study

03

M365 Copilot pilootproject Stad Kortrijk

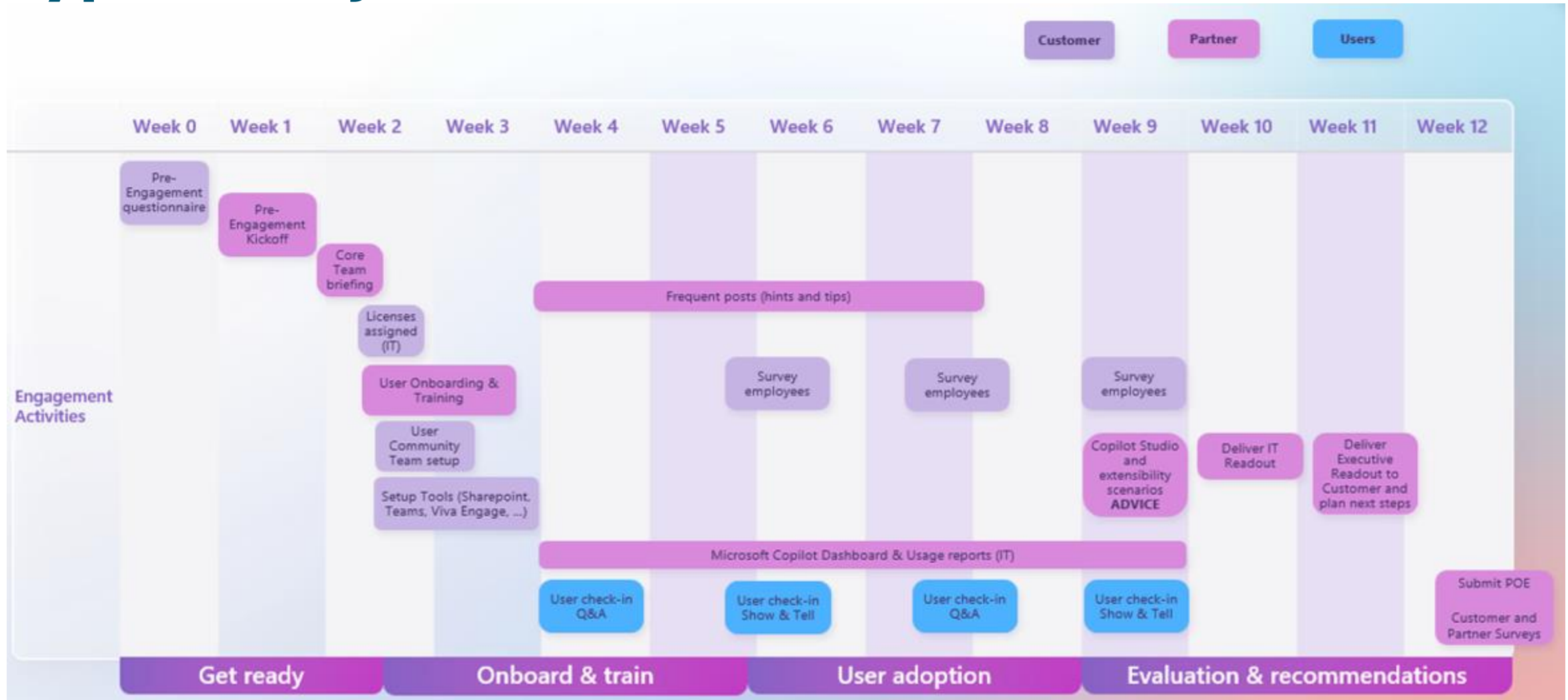


Enkele inzichten – Dec 2024



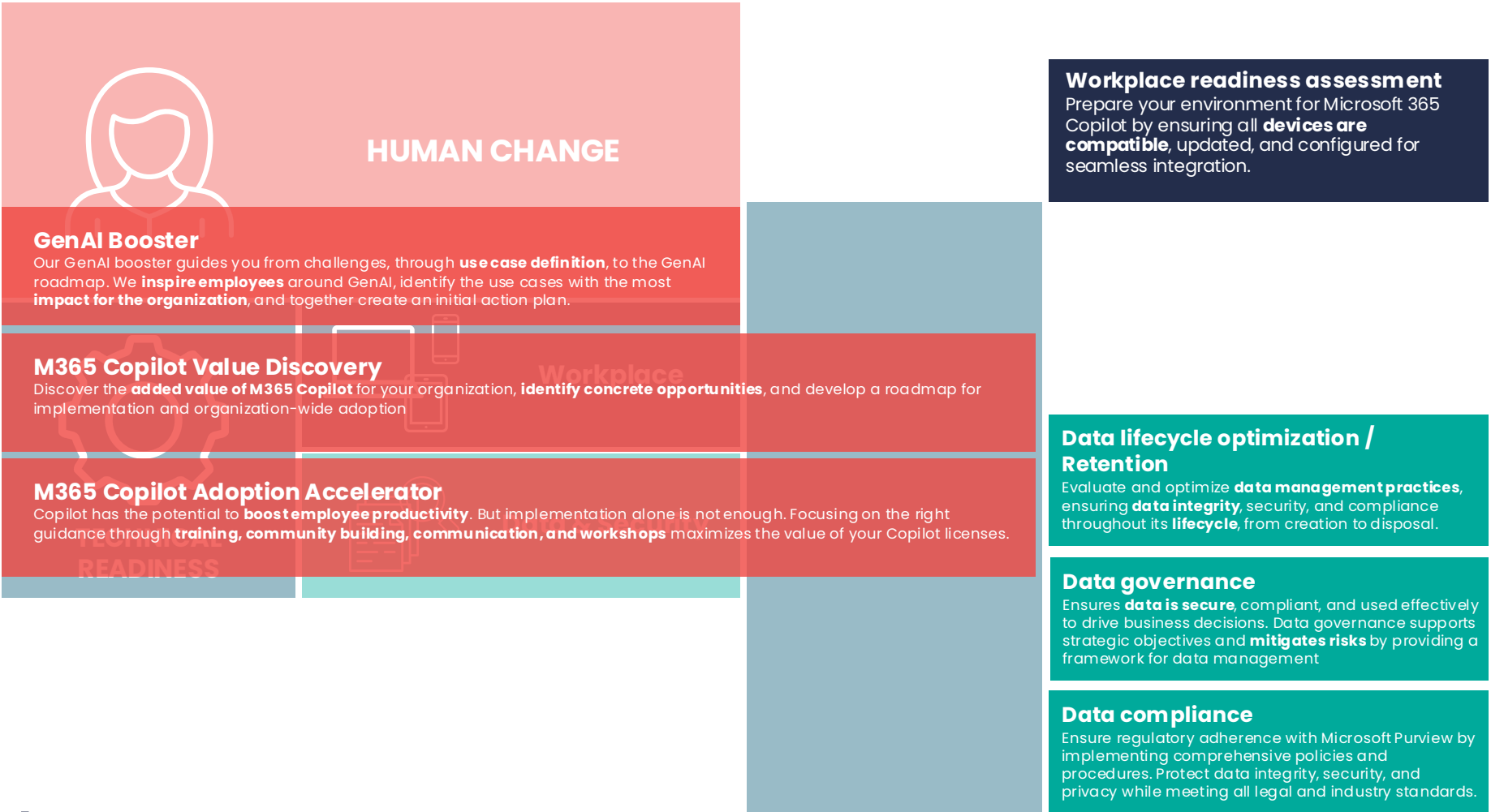
- Feedback nu:**
- “Copilot nog steeds ingezet als persoonlijke assistent, en vraag naar agents wordt groter...”
 - “Belangrijkste is de instelling van juiste toegangen...”
 - “Opvolging van gebruik via Dashboard enkel voor grotere groep gebruikers...”
 - “Onderscheid maken tussen Copilot voor persoonlijke productiviteitswinst en Copilot agents die productiviteitswinst naar team of afdelingsniveau tillen...”

Typisch traject



Onze offering

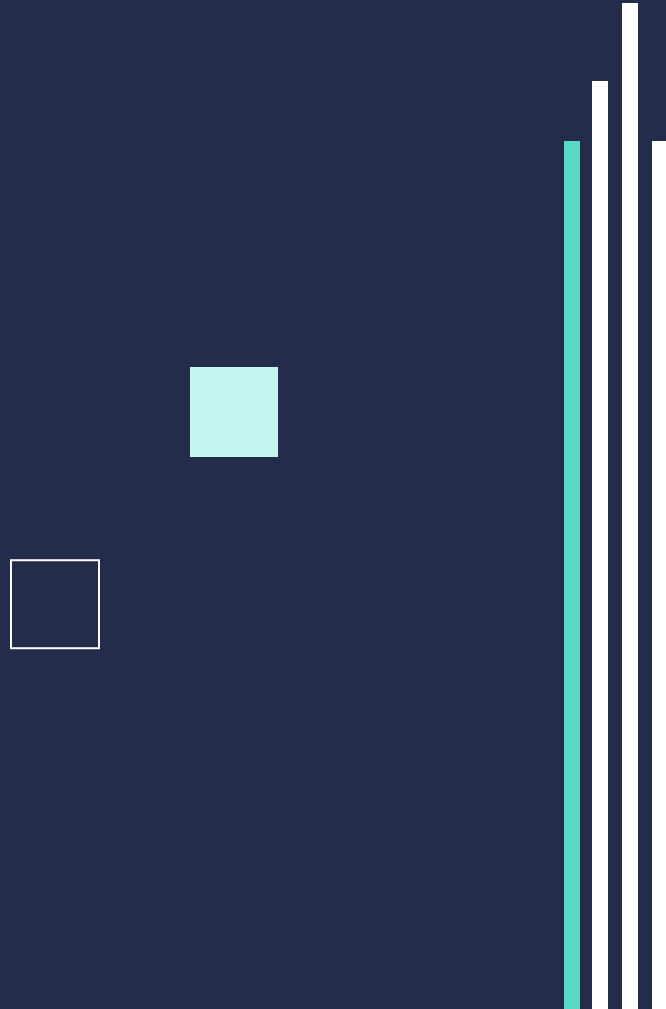
Our offering



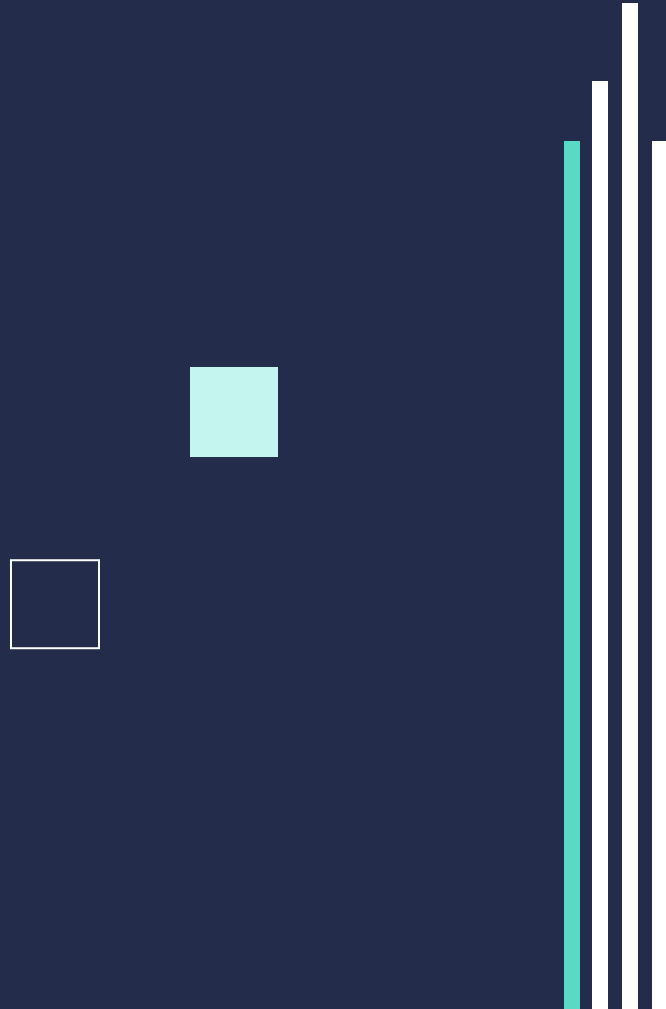
Conclusie



Q&A



inetum.



inetum.com